## **About Abavus**

Shaping government for a digital future



Over 51 local authority digital implementations carried out within departments including customer services, environmental services, revenues and benefits, planning, highways & public protection



Over **3 million** customers have successfully used the My Council Services platform via self-service

# Agile and innovative approach

### Dedicated to local authorities

Seamless - Fits with both in-house and outsourced council operations

Modular based - Built-up immediately or overtime to support all requirements

Flexible - Allows local authorities to deploy out of the box or with bespoke enhancements to suit exact requirements.

Affordable - Competitively priced and deployed in collaboration with local authority teams by digital specialists.



200

#### Online Forms

Over **200** My Council Services online forms are deployed via the MySouthend platform.

Southend-on-Sea Borough Council



#### **Payment Transactions**

Within the first 3 months of launching its online Green Garden Waste subscription service via My Council Services 45.7% of all online transactions were processed via the web portal

Boston Borough Council



#### Cost Savings

Torfaen County Borough Council saved £70k in the first year upon implementation of My Council Services

Torfaen County Borough Council



18,000

New Digital Channels
Ashford Borough Council are
now in contact with over
18,000+ customers via My
Council Services

Ashford Borough Council

Abavus implement, configure and support My Council Services, an innovative cloud platform that enables end-to-end digital processes for local authorities.

For more information, visit: www.abavus.co.uk

